



Delivering Solving Evolving



Ferrari Group

The one-stop service provider specialising in the secure shipping of jewellery and precious goods, integrated logistics and high value-added services.

Unrivalled global expertise, tailor-made solutions, successfully applied to Luxury.

Established in 1959 in Italy, Ferrari Group is today a truly global player: an extensive network of subsidiaries and strategic partners providing **impeccable services** worldwide, based on **responsiveness, discretion and utmost security**.

Ferrari Group fosters innovation and the use of advanced technologies to minimise its impact on the planet, while growing its business globally.

The Group's far-reaching perspective leads the **evolution** of innovative services worldwide, with **sustainability as a driver for positive change**.



Global Presence

The Power of the Group's Network

Engaging **enthusiasm**, with a **constantly evolving** project.

A continuously increasing, capillary network of subsidiaries, joint ventures and strategic partners throughout the globe, coordinated by the London-based holding company Ferrari Group PLC.

- › the **NETWORK** sets us apart from our competitors
- › **THROUGH THE NETWORK** we are able to provide accurate, customised services in most parts of the world, while retaining a **high expertise in the peculiarities of each individual country**.

One Name, One Global Network





MULTI-FACETED
TALENTS

Our People

A TRULY GLOBAL,
CARING FAMILY

BUILT OVER
THE YEARS
AND ACROSS
CONTINENTS

UNITED BY
DEDICATION
AND A CAN-DO
ATTITUDE

We treat each service
differently. And each
employee in the same way.

Diversity

Equal
opportunities

Inclusion

The first reason for our success is the people who
work with us.

Multi-faceted talents, committed
to a “can do” attitude.

Over the years, we have kindled the growth
of motivated and talented professionals, creating
an international, caring family.

We promote diversity and inclusion as one
of the main strengths for a successful business.

Ferrari Group is committed to eliminating any
type of discrimination and strives to ensure
equal opportunities for all employees,
respecting the wide range of ethnicities and
cultural backgrounds present in the Group.

Our Pillars



Ultimate Security

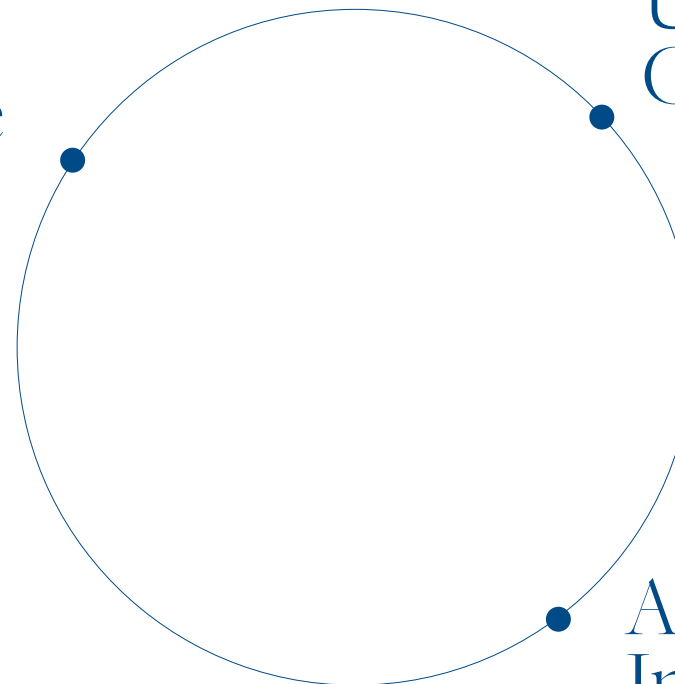
Ferrari Group guarantees world-class security procedures & state-of-the-art equipment, to constantly ensure our clients' assets protection.

Ultimate security throughout each service and facility, worldwide:

- › Offices
- › Warehouses & Vaults
- › Guards
- › Vehicles
- › Packaging

In most countries Ferrari itself is a licensed Security company with its own fleet of vehicles and guards.

All of Ferrari's security projects are approved by a Lloyds certified adjuster and security consultant.



Unrivalled Customs Expertise

State-of-the-art customs solutions, worldwide: we are a technical consultant with unrivalled customs expertise.

In-house customs brokerage, country-specific knowledge, on-site presence, specially trained professionals who guarantee effective solutions for customers.

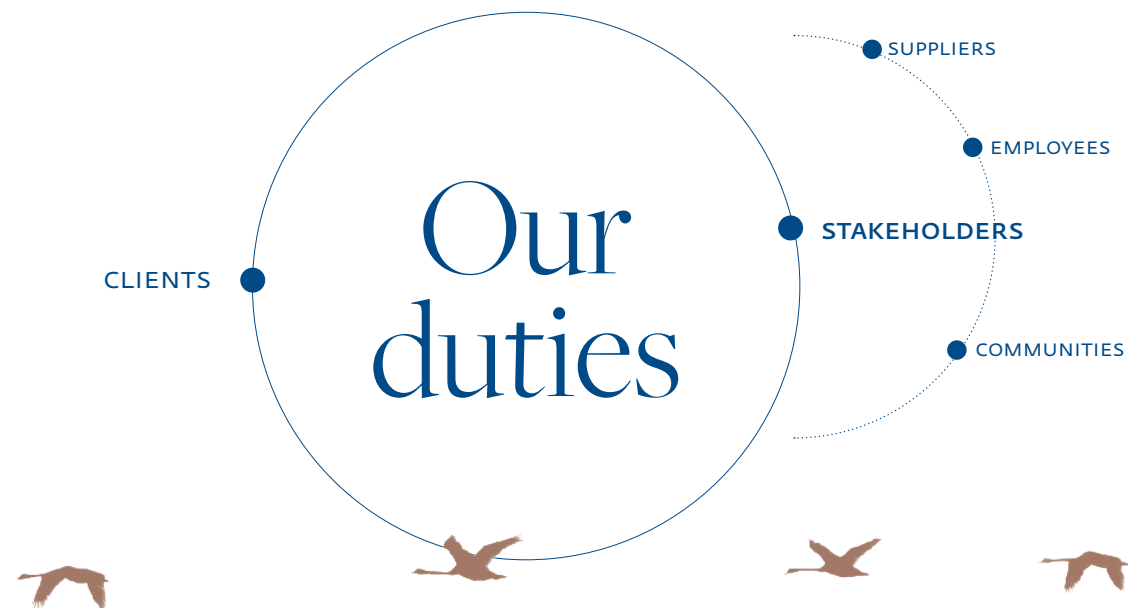
Advanced In-House ICT

High flexibility and customised solutions: the in-house ICT Department is a fundamental partnership tool with clients.

The ICT Team fosters innovation to offer customised solutions, establishing electronic data exchanges with customers' ERPs and/or providing dedicated web-based tools for shipment tracking and document archiving (e.g. HAWB; proofs of delivery, invoices), to streamline cooperation with customers.



A Global Corporate Social Responsibility Approach



We take responsibility
for your valuables.
And also for our values.

Our global presence, across diverse markets and cultures, deepens our awareness about our duties towards clients and stakeholders – employees, suppliers, communities.

Ferrari Group complies with the **highest ethical standards** when it conducts business globally.

While adapting to local realities and priorities, and upholding and respecting distinctive identities, the entire Group shares a **common vision of social responsibility and business ethics**.



Sustainability Drives Positive Change

Ferrari Group is aware of the environmental impact of its global operations. We endeavour to reduce our impact while improving our sustainability over the long term.

As an integral part of our business strategy and operating methods, we are committed to:

- › **REDUCING** our environmental impact
- › **IMPROVING** our environmental performance continually over the long term.

The Ferrari Group performs Sustainability auditing and reporting yearly, and recognizes its responsibility to the environment beyond legal and regulatory requirements: our **environmental policy is detailed yearly in our Corporate Sustainability report.**

We receive support and contributions from all of our stakeholders to minimise our impact, while sustaining our employees' wellbeing.

Our Attitude: Customer- Driven Evolution

We are
Problem-Solvers

● FLEXIBLE

KNOWLEDGEABLE ●

RESPONSIVE ●



Our attitude is very proactive: that is why the evolution of our service offerings has always been **customer-driven**, molded around our clients' needs, with a responsive approach to innovation.

Be it a valuables shipment, a major jewellery exhibition, a global red-carpet event, an exclusive brand show in a secluded location... each one of our services is **always tailor-made** to the exact specifications of the client.

Across the whole Network, our **attentive approach** consistently ensures maximum reliability, ultimate security and **exceptional focus on detail**, with high value-added solutions.

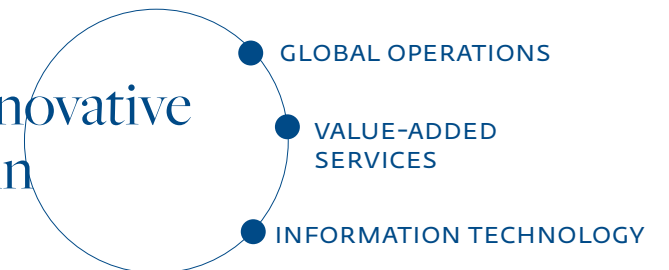
More than simply
solving problems,
we build relationships.

Innovation is Evolution

We truly help make the impossible possible. To do so, we continuously adapt, to do things better - that's what we call evolving.

One of the main development objectives of the Ferrari Group is growth through sustainability.

We envision innovative developments in

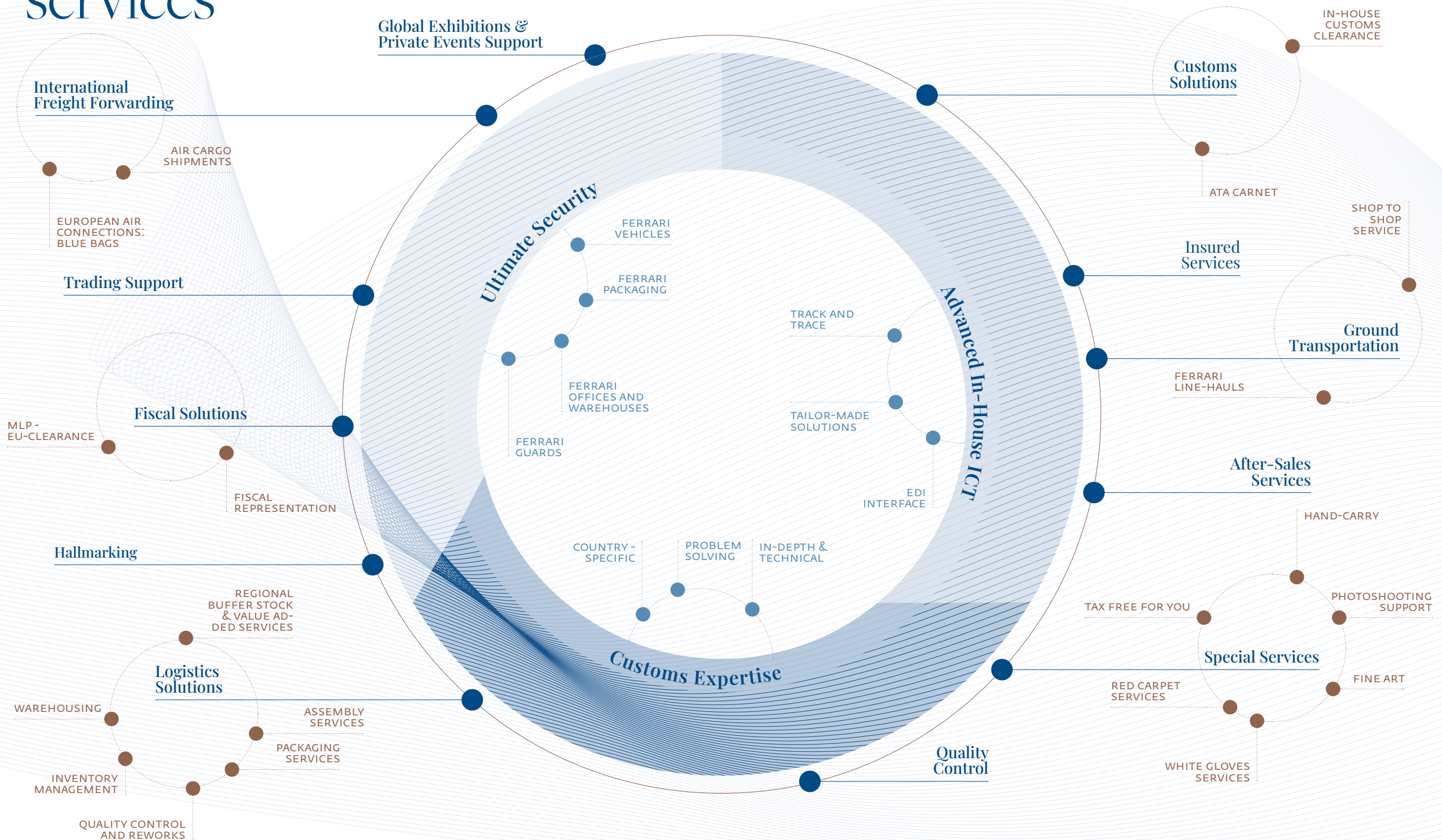


We foster **innovation** and the use of **advanced technologies**:

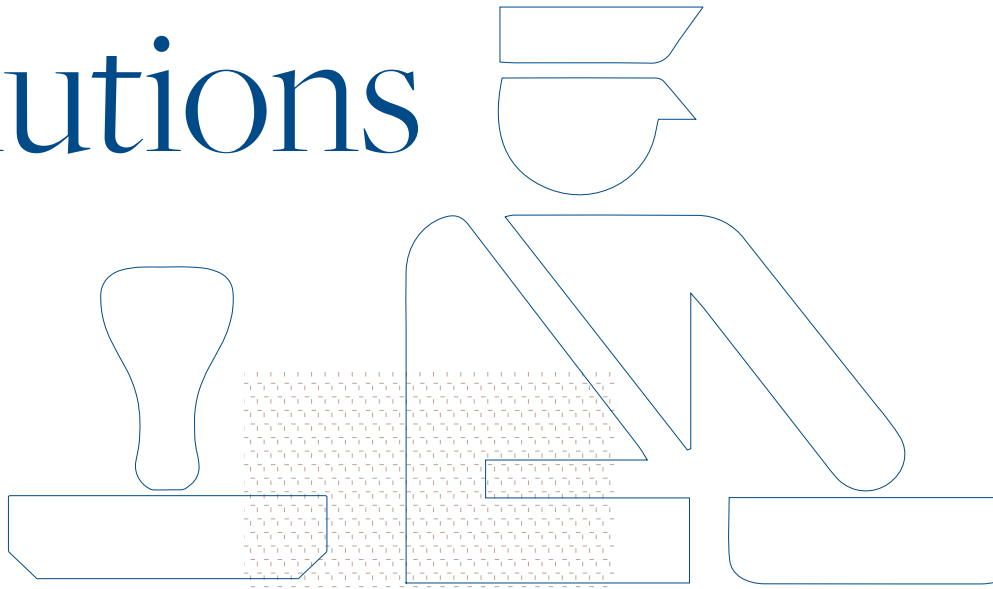
- › to minimise our impact on the planet
- › to create sustainable developments in our solutions, while growing our business.

Strong and lasting relationships with our Customers and Stakeholders, **far-reaching perspective** and **critical thinking** guide our continuous development.

Our worldwide services



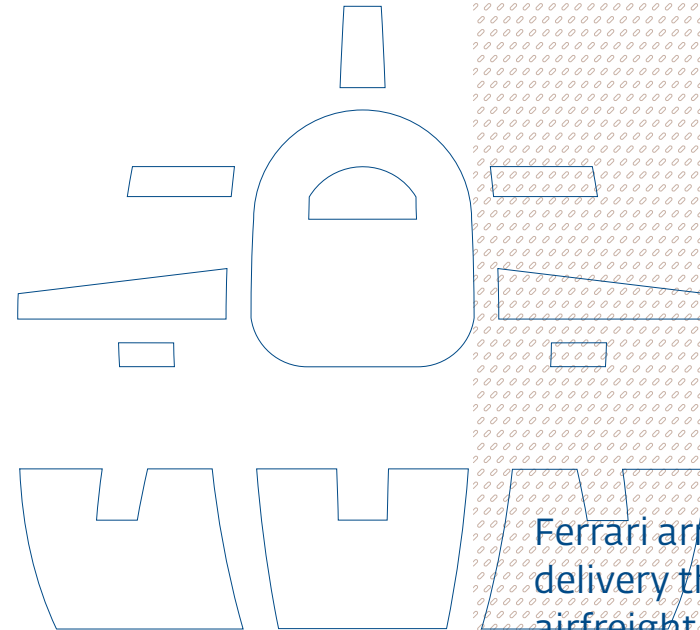
Customs Solutions



In-house customs brokerage: country-specific technical expertise, consultancy & state-of-the-art solutions, worldwide.

The Ferrari Group's customs service handles every procedure involved in the shipping of high-value products anywhere in the world, providing country-specific technical expertise, customs consultancy services and state-of-the-art solutions.

Freight Forwarding



Strong global partnerships with airfreight carriers for Valuable, General and Vulnerable Cargo.

Tailor-made freight forwarding, combined with utmost flexibility.

Ferrari arranges fast and secure delivery through different airfreight carriers for Valuable, General and Vulnerable Cargo. Tailor-made services and utmost flexibility allow us to cater for any specific requirement.

Ground Transportation



Proprietary fleets:
fast, secure, reliable.

Line-hauls are provided through Ferrari's own fleet of armored and non-armored vehicles, to ensure a seamless service with maximum reliability, speed and safety.

Logistics Solutions



Custom-built solutions for Logistics with dedicated space in vault areas and exclusive manpower.

Several Logistics platforms worldwide

Reserved spaces in vault areas

Dedicated manpower for warehousing activities

Regional Buffer Stocks in strategic areas with Value Added Services

E-commerce stock management

Partnerships with Clients on large-scale global Logistics projects, offering a wide range of activities, including warehousing, inventory management, assembly service, packaging service, quality control & reworks, administrative services, e-commerce order processing & fulfillment.

The centralized, in-house FERRARI WAREHOUSE MANAGEMENT SYSTEM (WMS) ensures global consistency in service levels and procedures.

Ferrari can set up and manage regional Buffer Stocks in strategic areas performing Value Added Services for clients.

Global Exhibitions & Private Events Support



Impeccable support for all major luxury shows and exclusive private events, globally.

High security transports (land & air)

Customs solutions

Customized security services

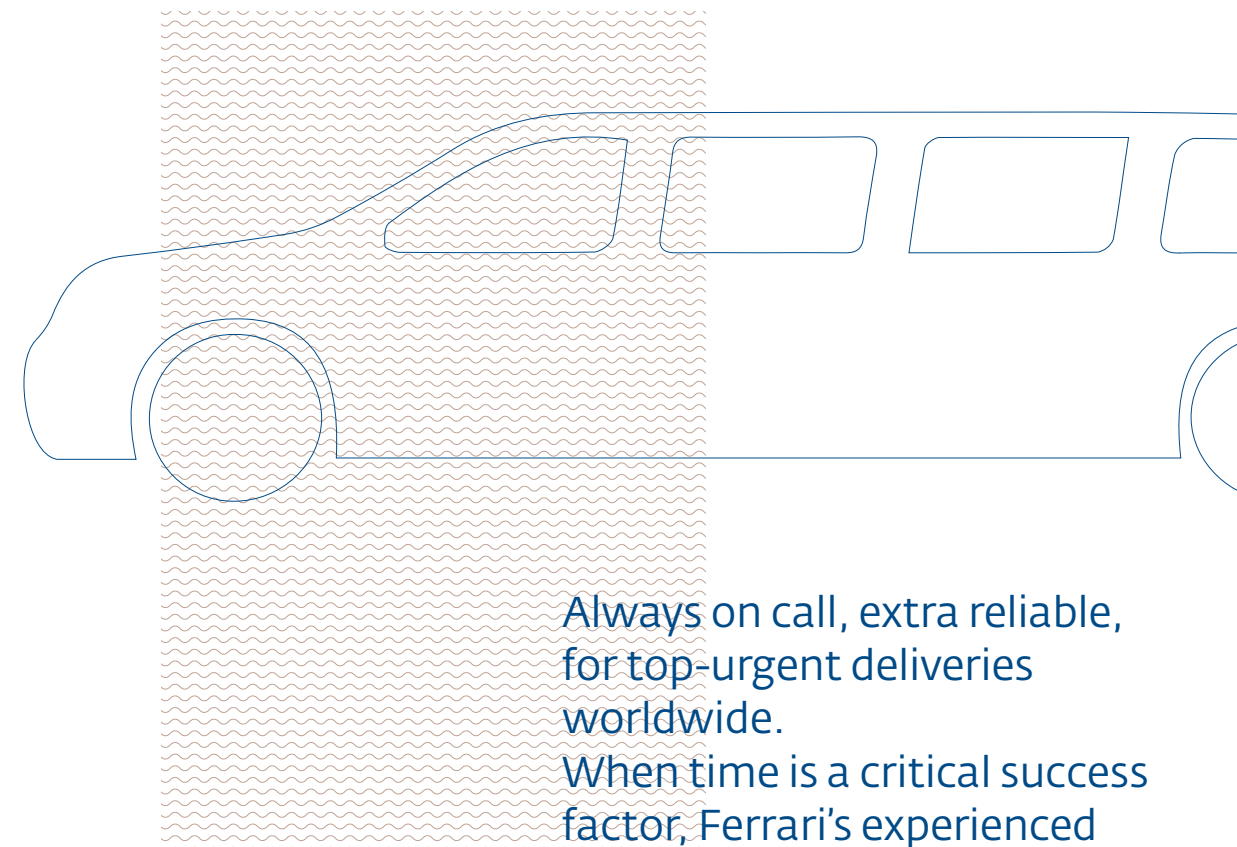
On-site assistance

Last-minute VIP services

Ferrari is the market leader for transport, Customs solutions and security services for all major jewellery and watches exhibitions and trade shows worldwide.

In any special event that requires extra care, Ferrari offers responsive services and continuous on-site assistance, freeing your resources so that you can concentrate entirely on your business.

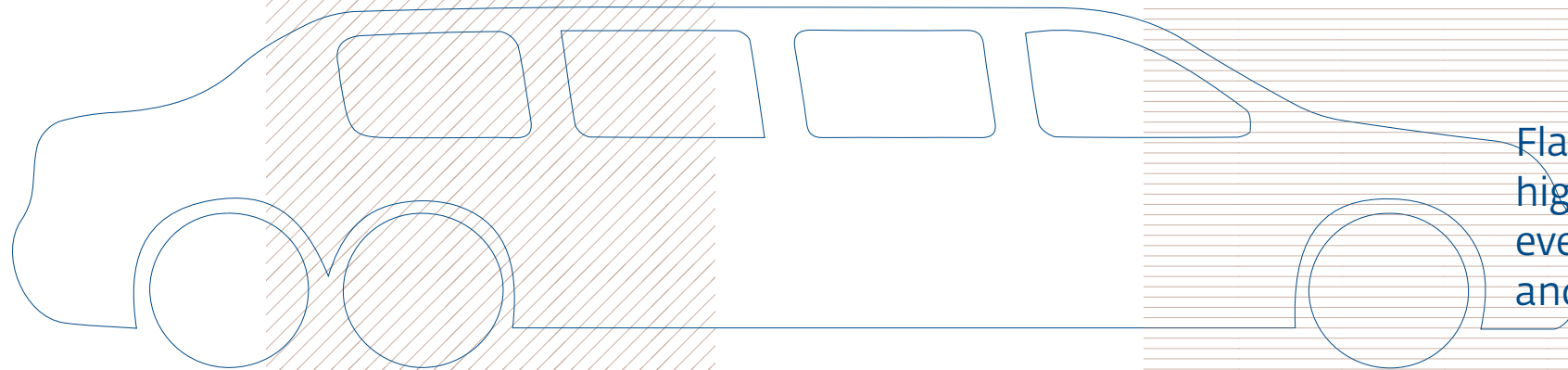
Hand-Carry



Always on call, extra reliable, for top-urgent deliveries worldwide.

When time is a critical success factor, Ferrari's experienced staff can travel to personally deliver precious goods, for the ultimate tailor-made service.

White Gloves Services

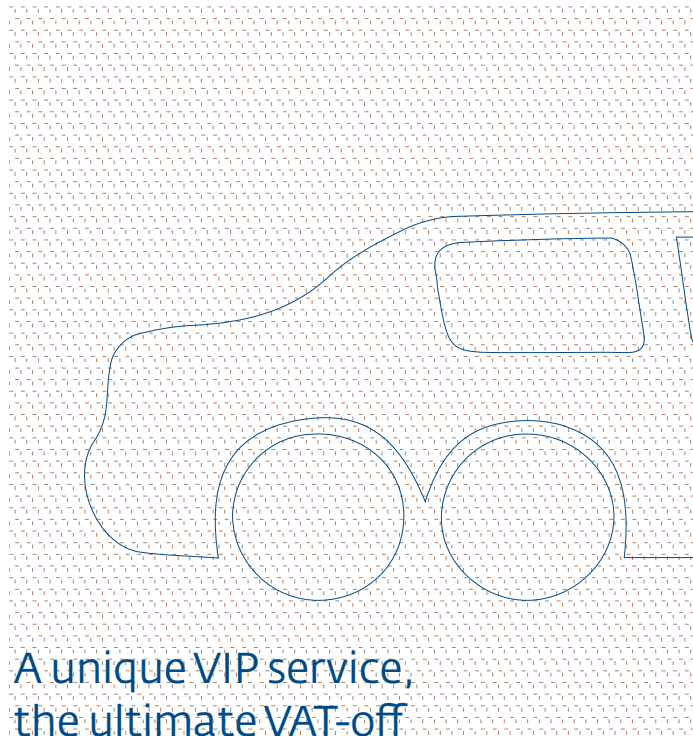


Our Control Tower monitors bespoke services to satisfy particular needs of special clients, with dedicated staff in charge of organisation and follow-up.

Red Carpet Services

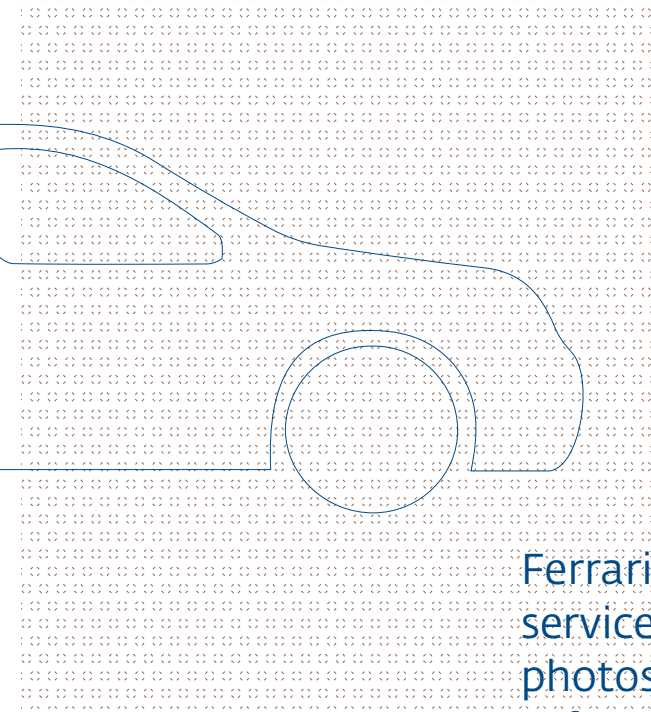
Flawless operations during high-profile international events involving Brands and celebrities, globally.

Tax Free For You



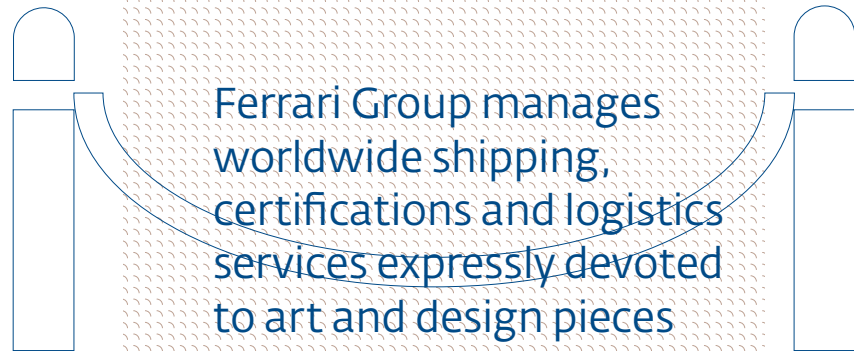
A unique VIP service,
the ultimate VAT-off
passenger assistance
for Customs formalities.

Photoshooting Support



Ferrari provides on-location
services for filming and
photoshootings, always
safeguarding customer's
goods and guaranteeing
privacy.

Fine Art



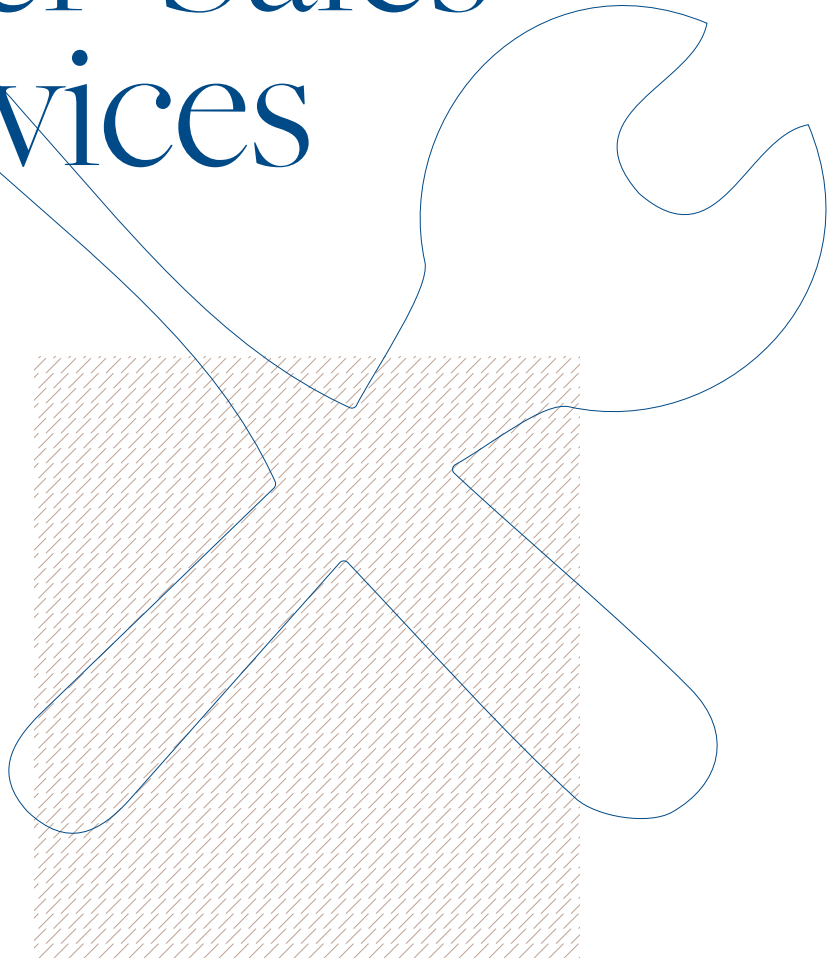
Ferrari Group manages worldwide shipping, certifications and logistics services expressly devoted to art and design pieces from every era, with specialized packaging solutions, handling, storage and insurance.

Fiscal Solutions



The Ferrari Fiscal Representation provides VAT identification for non-residents in the EU, handles VAT operations and ensures compliance with all local regulations.

After-Sales Services



Innovative After-Sales workflow model:
Shop › Repair center › Shop

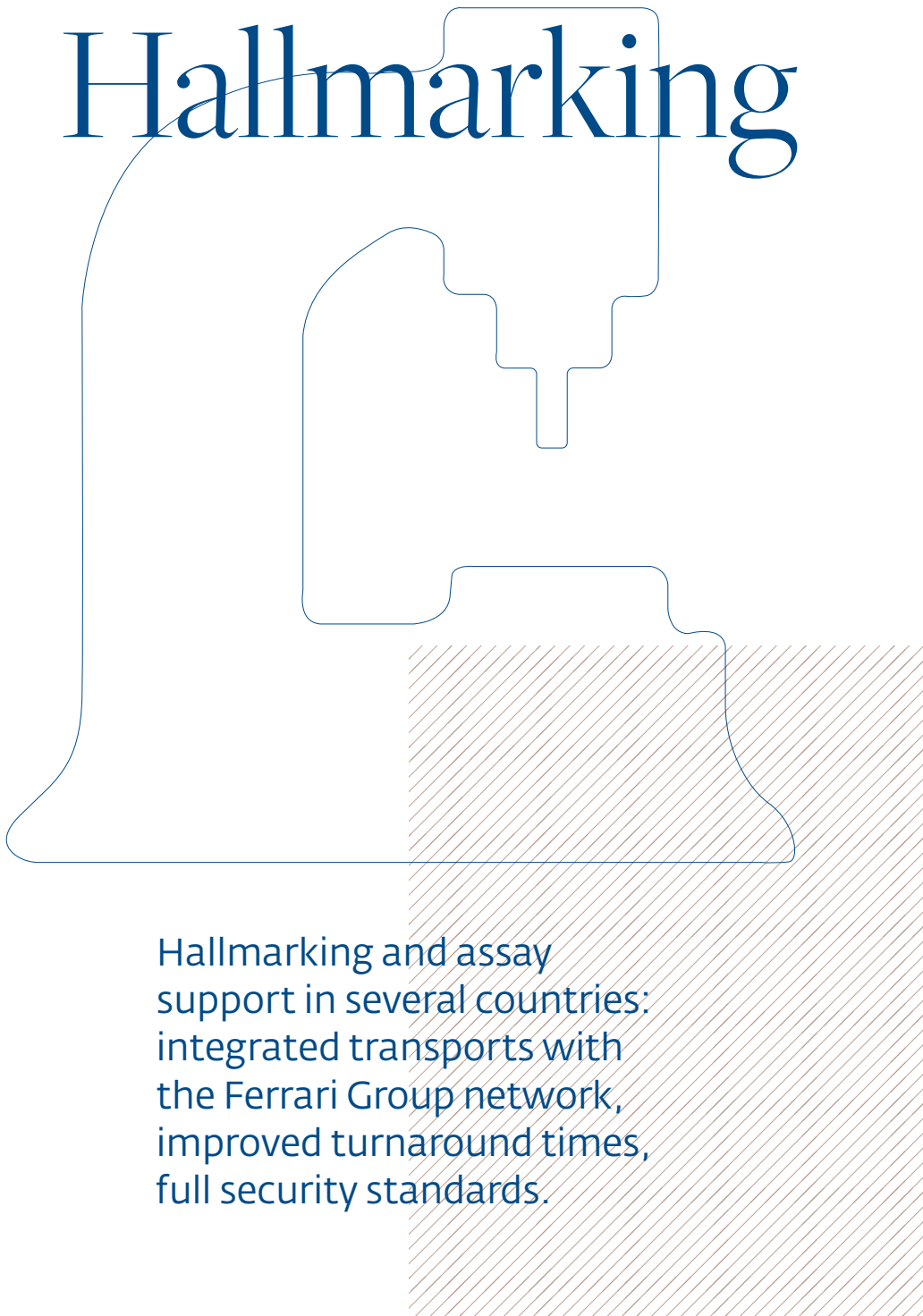
Optimized lead times & enhanced customer experience thanks to a global network, innovative technology and integrations.

Quality Control



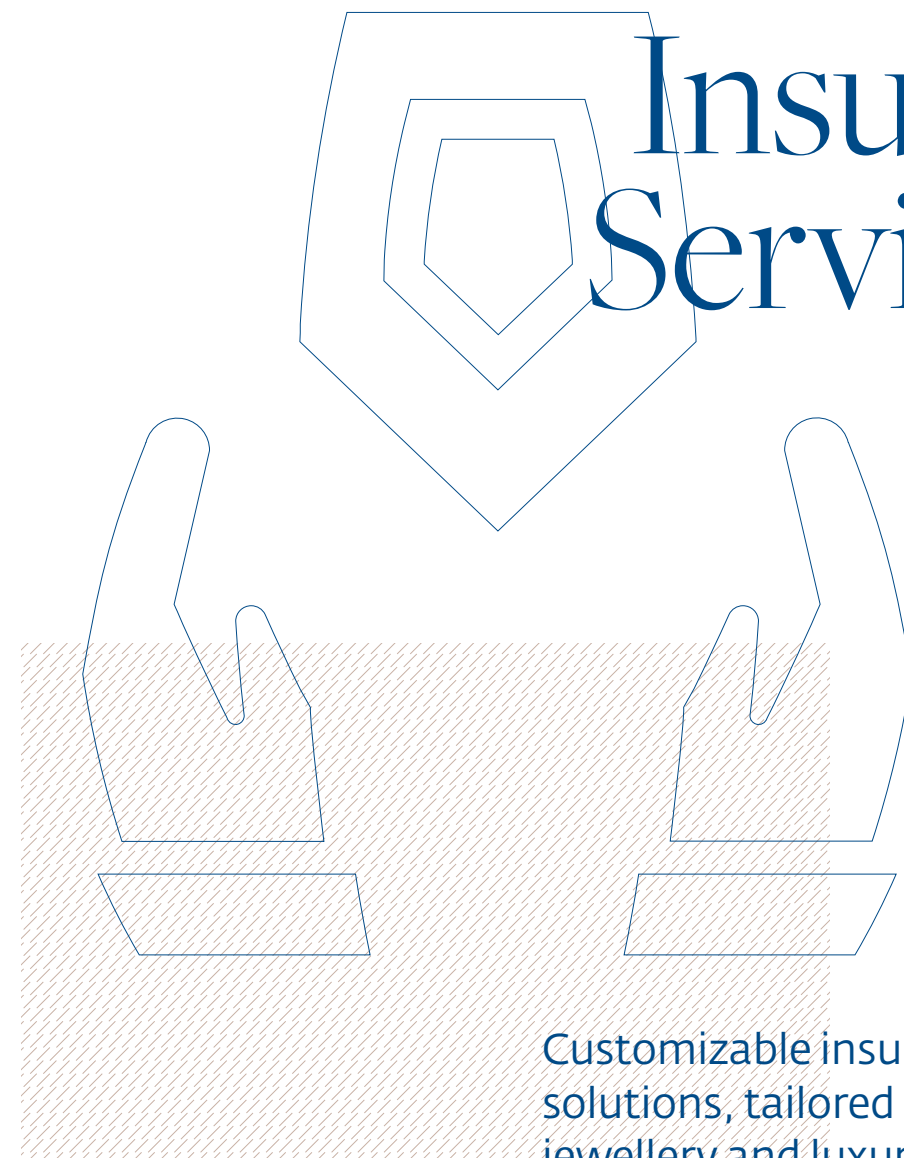
Jewellery checks, general/functional checks for watches.
Available in several logistics platforms & production countries.

Hallmarking



Hallmarking and assay support in several countries: integrated transports with the Ferrari Group network, improved turnaround times, full security standards.

Insured Services



Customizable insurance solutions, tailored to the jewellery and luxury industry. Direct cooperation with primary insurance companies worldwide.

Ferrari Group Delivery Terms

Legend

COSTS OF THE SENDER

COSTS OF THE RECIPIENT



FERRARI GROUP DELIVERY TERMS BASED ON "INCOTERMS® 2020"		DOMESTIC PICK-UP	EXPORT CUSTOMS OPERATION	FREIGHT CHARGES	IMPORT HANDLING AT DESTINATION	IMPORT CUSTOMS OPERATION AT DESTINATION	LOCAL DELIVERY	DUTY	TAXES (VAT ETC.)	INSURANCE IF REQUESTED
EXW	Ex Works	Dark Blue	Dark Blue	Dark Blue	Dark Blue	Dark Blue	Dark Blue	Dark Blue	Dark Blue	Dark Blue
FCA	Free Carrier	Light Blue	Light Blue	Dark Blue	Dark Blue	Dark Blue	Dark Blue	Dark Blue	Dark Blue	Dark Blue
CPT (airport)	Carriage Paid To	Light Blue	Light Blue	Light Blue	Dark Blue	Dark Blue	Dark Blue	Dark Blue	Dark Blue	Dark Blue
CIP (airport)	Carriage & Insurance Paid to	Light Blue	Light Blue	Light Blue	Dark Blue	Dark Blue	Dark Blue	Dark Blue	Dark Blue	Light Blue
DAP	Delivered At Place	Light Blue	Light Blue	Light Blue	Light Blue	Dark Blue	Light Blue	Dark Blue	Dark Blue	Light Blue
DDP	Delivery Duty Paid	Light Blue	Light Blue	Light Blue	Light Blue	Light Blue	Light Blue	Light Blue	Light Blue	Light Blue

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“Ferrari Group was born in Italy,
in the heart of the Mediterranean,
in the cradle of civilization.
Here, Luxury was defined as we
know it today. Here, through millennia
of history, special sensitivities and skills
have been developed to treat luxury
goods not as mere commodities.
Based on this original sensitivity,
Ferrari Group has been working since
the very start to ensure the best care
in services for everything that is precious.”

Giorgio Deiana, President (1941 - 2018)





DELIVERING
SOLVING
EVOLVING